

## Customer Service Report for ALW



For the period: Thursday, March 01, 2007 12:00:00 AM to Saturday, March 31, 2007 11:59:59 PM

Snapshot Date: 4/1/2007 6:02:05 AM

	CREATED				ASSIGNED/PENDING/ CHECKED OUT			CLOSED			AVG MIN
	DCS	ALW	WEB	Other	DCS	ALW	Other	DCS	ALW	Other	To Close
<b>Accounts</b>											
Deactivate/Close	0	0	0	9	0	0	0	9	0	0	1
Edit Account	0	0	0	11	0	0	7	0	0	4	0
<b>Grand Total:</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>20</b>	<b>0</b>	<b>0</b>	<b>7</b>	<b>9</b>	<b>0</b>	<b>4</b>	<b>1</b>

**Total Tickets Closed: 13**  
**Total Tickets Assigned/Pending/Checked Out: 7**  
**Total Tickets Created: 20**