

# Customer Service Report for the Video/Cable Branch



For the period: Tuesday, April 01, 2008 12:00:00 AM to Wednesday, April 30, 2008  
11:59:59 PM

Snapshot Date: 5/1/2008  
7:32:11 AM

	CREATED				ASSIGNED/PENDING/CH ECKED-OUT			CLOSED			AVG MIN
	DCS	VCM	Web	Other	DCS	VCM	Other	DCS	VCM	Other	To Close
<b>Telecommunications</b>											
2-Way Radios	0	0	0	4	0	0	2	0	0	2	0
Calling Card	1	0	0	1	0	1	0	1	0	0	4
Cell Phones	2	0	0	0	0	0	1	1	0	0	44
Toll Free Number	1	0	0	0	0	0	0	0	0	1	5
<b>Grand Total:</b>	<b>4</b>	<b>0</b>	<b>0</b>	<b>5</b>	<b>0</b>	<b>1</b>	<b>3</b>	<b>2</b>	<b>0</b>	<b>3</b>	<b>11</b>

Total Tickets Closed: **5**

Total Tickets Assigned/Pending/Checked Out: **4**

Total Tickets Created: **9**