

Customer Service Report for the Video/Cable Branch



For the period: Friday, February 01, 2008 12:00:00 AM to Friday, February 29, 2008
11:59:59 PM

Snapshot Date: 3/1/2008
7:32:11 AM

	CREATED				ASSIGNED/PENDING/CHECKED-OUT			CLOSED			AVG MIN
	DCS	VCM	Web	Other	DCS	VCM	Other	DCS	VCM	Other	To Close
Telecommunications											
2-Way Radios	0	0	0	3	0	0	3	0	0	0	0
Audio Bridging	0	0	0	1	0	0	0	0	0	1	10
Cell Phones	1	0	0	3	0	0	0	0	0	4	2
FTS-2001	1	0	0	0	0	0	0	1	0	0	4
Grand Total:	2	0	0	7	0	0	3	1	0	5	2

Total Tickets Closed: 6
Total Tickets Assigned/Pending/Checked Out: 3
Total Tickets Created: 9